

Notice Informing Individuals About Nondiscrimination and Accessibility Requirements

LightBridge Hospice, LLC complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability or sex. LightBridge Hospice, LLC does not exclude people or treat them different because of race, color, national origin, age, disability, or sex.

LightBridge Hospice, LLC:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you need these services, contact Pamela Hough, SVP, Operations / Administrator.

If you believe that LightBridge Hospice, LLC has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Pamela Hough, SVP, Operations / Administrator
6155 Cornerstone Court East, Ste. 220
San Diego, CA 92121
Telephone: (858) 458-2992
Facsimile: (858) 458-3655
Email: Pam@LightBridgeHospice.com

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Pamela Hough is available to help you.

You can also file a civil rights complaints with the U. S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at:

<https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>,

or by mail or phone at:

U.S. Department of Health and Human Services
200 Independent Avenue, SW
Room 309F, HHH Building
Washington, D.C. 20201
1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.